

## COOEY TECHNOLOGIES TERMS OF USE

Please read these terms of use carefully (“Terms”). These Terms provided by Coeey Technologies Private Ltd. (“Coeey Technologies”) govern and apply to your access and use of [www.coeey.co.in](http://www.coeey.co.in) and Coeey Technologies's services available via Coeey Technologies's site and Coeey Technologies's mobile apps (collectively, the “Service”). By accessing or using our Service, you agree to be bound to all of the terms and conditions described in these Terms. If you do not agree to all of these terms and conditions, do not use our Service.

**IMPORTANT!!! THE SERVICE IS INTENDED SOLELY AS A TOOL TO ASSIST YOU IN ORGANIZING, UNDERSTANDING AND MANAGING HEALTHCARE-RELATED INFORMATION. THE SERVICE IS NOT INTENDED TO PROVIDE HEALTH OR MEDICAL ADVICE. THE SERVICE IS NOT INTENDED TO (AND DOES NOT) CREATE ANY PATIENT RELATIONSHIP BETWEEN COOEY TECHNOLOGIES AND YOU, NOR SHOULD IT BE CONSIDERED A REPLACEMENT FOR CONSULTATION WITH A HEALTH CARE PROFESSIONAL. YOU SHOULD NEVER DISREGARD MEDICAL ADVICE OR DELAY SEEKING MEDICAL ADVICE BECAUSE OF SOMETHING YOU HAVE READ ON THE SERVICE OR THE RESULTS YOU RECEIVE THROUGH THE SERVICE.**

IN ADDITION, YOU UNDERSTAND AND AGREE THAT IN PROVIDING THE SERVICE WE RELY ON A NUMBER OF THIRD PARTY PROVIDERS, INCLUDING FOR PURPOSES OF SENDING PUSH NOTIFICATIONS, AND HEREBY DISCLAIM ANY LIABILITY WITH RESPECT TO THE SERVICES PROVIDED BY SUCH PROVIDERS. YOU SHOULD NOT RELY ON THE SERVICE FOR ANY LIFE-THREATENING CONDITION OR ANY OTHER SITUATION WHERE TIMELY ADMINISTRATION OF MEDICATIONS OR OTHER TREATMENT IS CRITICAL.

### USE OF THE SERVICE

Coeey Technologies allows you to access and use the Service through our mobile and web-based apps and our site (each an “App”). Via the Services, we offer, among other things, a convenient way to set reminders for prescription medications (“Medications”) and nutritional supplements (“Supplements”), to receive alerts about appointment schedule with a physician or a medical/lab facility, as well as sharing of your personally collected medical/medically related data with a physician or a medical facility upon receiving your permission. You must be at least 18 years of age in order to download and/or use the App.

As long as you comply with these Terms, you have the right to download and install a copy of the App to your mobile device, and to access and use the Service, for your own personal use. You may not: (i) copy, modify or distribute the App for any purpose; (ii) transfer, sublicense, lease, lend, rent or otherwise distribute the App or the Service to any third party; (iii) decompile, reverse-engineer, disassemble, or create derivative works of the App or the Service; (iv) make the functionality of the App or the Service available to multiple users through any means; or (v) use the Service in any

unlawful manner, for any unlawful purpose, or in any manner inconsistent with these Terms.

The following terms apply to any App accessed through or downloaded from any app store or distribution platform (like the Apple App Store or Google Play) where the App may now or in the future be made available (each an “App Provider”). You acknowledge and agree that:

These Terms are concluded between you and Coeey Technologies, and not with the App Provider, and that Coeey Technologies (not the App Provider), is solely responsible for the App.

The App Provider has no obligation to furnish any maintenance and support services with respect to the App.

In the event of any failure of the App to conform to any applicable warranty, you may notify the App Provider, and the App Provider will refund the purchase price for the App to you (if applicable) and to the maximum extent permitted by applicable law, the App Provider will have no other warranty obligation whatsoever with respect to the App. Any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty will be the sole responsibility of Coeey Technologies.

The App Provider is not responsible for addressing any claims you have or any claims of any third party relating to the App or your possession and use of the App, including, but not limited to: (i) product liability claims; (ii) any claim that the App fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.

In the event of any third party claim that the App or your possession and use of that App infringes that third party’s intellectual property rights, Coeey Technologies will be solely responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim to the extent required by these Terms.

The App Provider, and its subsidiaries, are third party beneficiaries of these Terms as related to your license of the App, and that, upon your acceptance of the terms and conditions of these Terms, the App Provider will have the right (and will be deemed to have accepted the right) to enforce these Terms as related to your license of the App against you as a third party beneficiary thereof.

You must also comply with all applicable third party terms of service when using the App.

Our Service may change from time to time and/or we may stop (permanently or temporarily) providing the Service (or features within the Service), possibly without prior notice to you. Our Service may include advertisements, which may be targeted to the content or information on

the Service, queries made through the Service, or from other information. The types and extent of advertising on the Service are also subject to change over time. In consideration for providing you the Service, you agree that we and our third party providers and partners may place advertising on our Service or in connection with the display of content or information on our Service, and that we may receive remuneration for placing such advertising.

#### CREATING A COOEY TECHNOLOGIES ACCOUNT

You do not need to register to use Coeey Technologies (see Privacy Policy for more details). However, you have the option to register and create an account (your "Account"). If you do so, you represent that you are of legal age to form a binding contract and are not a person barred from receiving services under the laws of India and the Courts of law at Bangalore, Karnataka, shall have exclusive jurisdiction over any disputes arising under this agreement. When creating an Account, don't provide any false personal information to us or create any account for anyone other than yourself without such other person's permission.

We reserve the right to suspend or terminate your Account if any information provided during the registration process or thereafter proves to be inaccurate, false or that violates our Terms or if you have created more than one Account.

You are responsible for maintaining the confidentiality of your password and Account, and agree to notify us if your password is lost, stolen, or disclosed to an unauthorized third party, or otherwise may have been compromised. You are responsible for activities that occur under your Account.

#### CONTENT SUBMISSIONS

Our Service allows you and other users to post, link, store, share and otherwise make available certain information, images, videos, text and/or other content ("Content"). You are responsible for the Content that you post to the Service, including its legality, reliability, and appropriateness. By posting Content to the Service, you grant us the right and license to use, modify, publicly perform, publicly display, reproduce, sell and distribute such Content on and through the Service. You agree that this license includes the right for us to make your Content available to other users of the Service, who may also use your Content subject to these Terms. You retain any and all of your rights to any Content you submit, post or display on or through the Service and you are responsible for protecting those rights.

You can remove Content that you posted by specifically deleting it. In certain instances, however, some Content (such as posts or comments you make) may not be completely removed and copies of your Content may continue to exist on the Service and/or elsewhere. We are not responsible or liable for the removal or deletion of (or the failure to remove or delete) any Content on the Service.

You represent and warrant that: (i) the Content is yours (you own it) or you have the right to use it and grant us the rights and license as provided in these Terms, and (ii) the posting of your Content on or through the Service does not violate the privacy rights, publicity rights, copyrights, contract rights or any other rights of any person.

We ask that you respect our Service and third parties when posting Content and using the Service. When submitting Content to or otherwise using the Service, you agree not to:

Submit material that violates a third party's proprietary rights, including privacy and publicity rights, or that otherwise violates any applicable law; submit material that is unlawful, obscene, defamatory, libelous, threatening, pornographic, harassing, hateful, racially or ethnically offensive, or encourages conduct that would be considered a criminal offense, give rise to civil liability, violate any law, or is otherwise inappropriate; impersonate another person or represent yourself as affiliated with us, our staff or other industry professionals; or harvest user names, addresses, or email addresses for any purpose.

This list is an example and is not intended to be complete or exclusive. We don't have an obligation to monitor your access to or use of the Service or to review or edit any Content, but we have the right to do so for the purpose of operating the Service, to ensure your compliance with these Terms, or to comply with applicable law or the order or requirement of a court, administrative agency or other governmental body. We reserve the right, at any time and without prior notice, to remove or disable access to any Content, that we consider, in our sole discretion, to be in violation of these Terms or otherwise harmful to the Service.

We also reserve the right to suspend or terminate your Account and your use of the Service at any time in case of violation by you of these Terms or if Coeey Technologies discontinues providing the Service for any reason.

## PROMOTIONS

Coeey Technologies may decide to sponsor and run sweepstakes, contests and similar promotions (collectively, "Promotions") through the Service. You should carefully review any additional terms and conditions governing each Coeey Technologies Promotion ("Official Rules"). To the extent that the terms and conditions of such Official Rules conflict with these Terms for a Promotion only, the Official Rules will govern for the Promotion in question. In addition, third parties may sponsor and run Promotions through the Service ("Third Party Promotions"). Your participation in each Third-Party Promotion is governed by terms and conditions provided by the third party sponsoring and running such Third Party Promotion, and you agree that Coeey Technologies is not responsible for any Third Party Promotions, and disclaims any and all liability relating thereto. Your participation in Third Party Promotions is at your own risk.

### THIRD-PARTY CONTENT

Via the Service, we may provide you with access to third-party content, such as information regarding interactions with Medications and Supplements, news articles, and other content. COOEY TECHNOLOGIES HEREBY DISCLAIMS ANY LIABILITY WITH RESPECT TO ANY SUCH THIRD PARTY-CONTENT. WITHOUT LIMITING THE FOREGOING, YOU UNDERSTAND AND AGREE THAT SUCH THIRD PARTY-CONTENT IS FOR INFORMATIONAL PURPOSES ONLY. YOUR PERSONAL HEALTHCARE-RELATED SITUATION IS PERSONAL TO YOU, AND THE THIRD-PARTY CONTENT MAY NOT BE APPROPRIATE OR RELEVANT FOR YOUR PERSONAL SITUATION. AS STATED ABOVE, THE SERVICE IS NOT INTENDED TO PROVIDE HEALTH OR MEDICAL ADVICE, AND BEFORE MAKING ANY DECISIONS THAT MAY AFFECT YOUR HEALTH, YOU SHOULD CONSULT A HEALTHCARE PROFESSIONAL.

### UNAUTHORIZED ACTIVITIES

Our Service may be used and accessed for lawful purposes only. You agree that you will not do any of the following while using or accessing the Service: (i) attempt to access or search the Service or download Content from the Service through the use of any engine, software, tool, agent, device or mechanism (including spiders, robots, crawlers, data mining tools or the like) other than the software and/or search agents provided by us or other generally available third party web browsers; (ii) access, tamper with, or use non-public areas of the Service, our computer systems, or the technical delivery systems of our providers; (iii) gather and use information, such as other users' names, real names, email addresses, available through the Service to transmit any unsolicited advertising, junk mail, spam or other form of solicitation; (iv) use the Service for any commercial purpose or for the benefit of any third party or in any manner not by these Terms; (v) violate any applicable law or regulation; or (vi) encourage or enable any other individual to do any of the foregoing. We reserve the right to investigate and prosecute violations of any of the above and/or involve and cooperate with law enforcement authorities in prosecuting users who violate these Terms.

### INDEMNITY

You agree to indemnify and hold us harmless from and against any and all costs, damages, liabilities, and expenses (including attorneys' fees) we incur in relation to, arising from, or for the purpose of avoiding, any claim or demand from a third party that your use of the Service or the use of the Service by any person using your Account violates any applicable law or regulation, or the rights of any third party.

### LINKS TO THIRD PARTY SITES

The Service may include links to other sites and services that are not operated by us. We are providing these links to you only as a convenience and are not responsible for the content or links displayed on such sites. You

are responsible for and assume all risk arising from your use or reliance of any third-party sites.

#### INTEGRATION WITH EXTERNAL SYSTEMS

Cooley Technologies will be integrating with PointClickCare system using applicable PointClickCare APIs and accessing the information provided by PointClickCare. Cooley Technologies will not misrepresent or mask either its identity when using the PointClickCare APIs or developer accounts.

Cooley Technologies will take all appropriate virus precautions, and warrants that its networks, operating systems and software are properly configured to Internet industry standards, including but not limited to security standards. Cooley Technologies will not architect or select such systems in a manner to avoid the foregoing obligation. Cooley Technologies will promptly report any security deficiencies in, or intrusions into, its systems to PointClickCare to [devrelations@pointclickcare.com](mailto:devrelations@pointclickcare.com) or other contact information posted on PointClickCare Website. This includes any unauthorized access, use, or disclosure of the Materials, PointClickCare APIs, Associated PointClickCare Software, Confidential Information (as defined below) or any data, or the destruction of any data. Cooley Technologies will work with PointClickCare to immediately correct any security deficiency, and must immediately disconnect any intrusions or intruder. In the event of any security deficiency or intrusion involving any Developer App, the PointClickCare APIs, the Materials or data, we will make no public statements (e.g., press, blogs, social media, bulletin boards, etc.) regarding such deficiencies or intrusions without prior written and express permission from PointClickCare in each instance.

#### CONFIDENTIAL INFORMATION

Definition of Confidential Information. "Confidential Information" means all confidential information disclosed by a party to the other party, whether orally or in writing, which is designated as confidential or which reasonably should be understood to be confidential given the nature of the information and the circumstances of disclosure. Confidential Information of PointClickCare shall be deemed to include the Materials. Confidential Information does not include any information which: (i) is or becomes generally known to the public without breach of any obligation owed to either party; (ii) was known to the receiving party prior to its disclosure without breach of any obligation owed to either party; (iii) is received from a third party without breach of any obligation owed to either party; or (iv) was independently developed by Cooley Technologies.

Protection of Confidential Information. Cooley Technologies shall use the same degree of care to protect Confidential Information which it uses to protect the confidentiality of its own confidential information of like kind (but in no event less than reasonable care) and shall: (i) not use any Confidential Information for any purpose outside the scope of these Terms; and (ii) limit access to Confidential Information to those of its and its affiliates' employees, contractors and agents who need such access for

purposes consistent with these Terms. Unless legally compelled to do so, neither party shall disclose the other party's Confidential Information to any third party (other than its affiliates, contractors, agents and their respective legal counsel) without the other party's prior written consent.

Publicity. Coeey Technologies shall not issue any press release or otherwise publicize any matters relating to these Terms or the PointClickCare APIs or its relationship with PointClickCare under these Terms, or otherwise use any trademark of PointClickCare without obtaining PointClickCare's prior written consent.

#### OWNERSHIP

Our App and Service is protected by copyright, trademark, and other laws of India, without regard to its conflict of law provisions Except as expressly provided in these Terms, we (or our licensors) exclusively own all right, title and interest in and to the App and the Service, including all associated intellectual property rights. You may not remove, alter or obscure any copyright, trademark, service mark or other proprietary rights notices incorporated in or accompanying the App or the Service, including in any Content. You acknowledge and agree that any feedback, comments or suggestions you may provide regarding the App or the Service ("Feedback") will be the sole and exclusive property of Coeey Technologies and you hereby irrevocably assign to us all of your right, title and interest in and to all Feedback.

#### TERMINATION

If you breach any of the terms of these Terms, we have the right to suspend or disable your access to or use of the App and/or Service. You may cancel your use of the App and/or Service by contacting us.

#### DISCLAIMER

You understand and agree that the App and the Service are provided to you "AS IS" and on an "AS AVAILABLE" basis. Without limiting the foregoing, WE EXPLICITLY DISCLAIM ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUIET ENJOYMENT OR NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE. We make no warranty that the App or the Service will meet your requirements or be available on an uninterrupted, secure, or error-free basis.

#### LIMITATION OF LIABILITY

OUR TOTAL LIABILITY TO YOU FROM ALL CAUSES OF ACTION AND UNDER ALL THEORIES OF LIABILITY WILL BE LIMITED TO THE AMOUNT YOU PAID FOR USE OF THE APP AND SERVICE, IF YOU HAVE MADE ANY PAYMENTS TO COOEY TECHNOLOGIES, IF YOU HAVE NOT MADE ANY PAYMENTS TO COOEY TECHNOLOGIES, AS APPLICABLE. WE WILL NOT BE LIABLE TO YOU FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS, DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, RESULTING FROM (i) YOUR ACCESS TO OR USE OF OR INABILITY TO ACCESS OR USE THE APP AND/OR SERVICE; (ii) ANY

CONDUCT OR CONTENT OF ANY THIRD PARTY ON THE SERVICE; (iii) ANY CONTENT OBTAINED FROM THE SERVICE; AND (iv) UNAUTHORIZED ACCESS, USE OR ALTERATION OF YOUR TRANSMISSIONS OR CONTENT, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE) OR ANY OTHER LEGAL THEORY, WHETHER OR NOT WE HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE, AND EVEN IF A REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.

#### EXCLUSIONS

Some jurisdictions do not allow the exclusion of certain warranties or the exclusion or limitation of liability for consequential or incidental damages, so the limitations above may not apply to you.

#### GENERAL

These Terms shall be governed and construed in accordance with the laws of Karnataka, India, without regard to any conflict of laws rules or principles. Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service, and supersede and replace any prior agreements we might have between us regarding the Service. If we make any material changes to these Terms, we will notify you of such changes by posting them on Coeey Technologies or by sending you an email or other notification or message (including push notifications and in-app news notices) and we will indicate when such changes will become effective. By continuing to access or use our Service after those revisions become effective, you agree to be bound by the revised Terms.

#### QUESTIONS & CONTACT INFORMATION

Please contact us if you have any questions about our Terms at [needsupport@coeey.co.in](mailto:needsupport@coeey.co.in)

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#### COOEY TECHNOLOGIES PRIVACY POLICY

Our privacy policy explains how information is collected, used and disclosed by Coeey Technologies Private Ltd. (“we”, “us”) with respect to your access and use of Coeey Technologies' services, whether through our website (located at [www.coeey.co.in](http://www.coeey.co.in)) or Coeey Technologies's mobile applications (referred to below as “Coeey Technologies”). When we use the term “Personal Information” in this document, we mean any information that can be used to contact or identify you (such as your name or email address, or your medication list in combination with other information that identifies you).

#### IS REGISTRATION NECESSARY?

Registration is not required to use Coeey Technologies, however registering does enable you to access your account information on multiple devices. Registering also enables you to recover your information in the event you change mobile phones or reinstall the application on your mobile device. Finally, if you download Coeey Technologies in connection with a program offered by an employer, healthcare provider, pharmacy benefit manager, or other healthcare professional in collaboration with us (collectively, “Benefit or Healthcare Provider”), you may be required to register with such Benefit or Healthcare Provider in connection with such program and provide certain Personal Information to such provider. We are not responsible for the use of any Personal Information that you may decide to provide to any Benefit or Healthcare Provider in connection with the use of Coeey Technologies or the program overall.

If you choose not to register, we will assign a unique identifier (“UID”) to your device in order to send you medication reminders, notices or other messages, and to provide appropriate content each time you use Coeey Technologies. If you download Coeey Technologies to your mobile device, use it for some time, delete it and then reinstall it, we would create a new UID for you at the time of the reinstall. This means that we would not associate the user with the previous UID and would not show your previous history in Coeey Technologies. If you are an unregistered user who has disabled push notifications, you acknowledge and agree we may not be able to reach you and send you any messages until after your return to Coeey Technologies.

#### WHAT INFORMATION DO WE COLLECT?

If you decide to complete our registration process, send us an email or post information or other content to Coeey Technologies, we collect Personal Information from you, such as your name, email address and phone number, as well as certain non-identifying information, like information related to medications or supplements you are taking and your individual preferences, or receive alerts about appointment schedule with a physician or a lab facility, as well as sharing of your personally collected medical/medically related data with a physician or a medical facility upon receiving your permission.

We also collect and store any content that you upload, download or access via Coeey Technologies, which may include Personal Information about you (including pictures of your prescription or over the counter medication that you decide to upload). If you use Coeey Technologies for a period of time before completing the registration process, we will retain any information in your account and add such information to the information provided during the registration process.

If you download Coeey Technologies in connection with a program offered by a Benefit or Healthcare Provider and enter an activation code provided to you by your Benefit or Healthcare Provider, your Benefit or Healthcare

Provider may provide us Personal Information about you, such as your medication list and refill reminders for us to pass on to you.

We may automatically collect certain information when you use Coeey Technologies, such as Internet Protocol (IP) address (if using a browser), operating system, the browser type, the address of a referring site and your activity on Coeey Technologies. This information is not treated as Personal Information unless we combine it with or link it to any of the personally identifiable information mentioned above. As with many other sites, we may also use "cookies" or web beacons. These are small files that your browser places on your computer. We may use both session cookies and persistent cookies to better understand how you interact with our services, to monitor aggregate usage by our users and web traffic routing on our services, and to improve our services. Most Internet browsers automatically accept cookies. You can instruct your browser, by editing its options, to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit. In addition, some third parties that we work with may use their proprietary technologies to analyze your use of Coeey Technologies. Note that this Privacy Policy covers only the use of cookies and other similar technologies by us, and does not cover the use of third-party technologies.

#### HOW DO WE USE THE INFORMATION WE COLLECT?

We use the information collected through Coeey Technologies (including Personal Information) for the following purposes:

To provide our services, including by providing information such as drug or supplement reminders or drug interactions; to respond to your emails, submissions, questions, comments, requests, and complaints and provide customer service; to monitor and analyze usage and trends, and to increase the functionality and user friendliness of our services; to provide content or features that match your profile or interests; to send you confirmations, updates, security alerts, administrative messages and otherwise facilitate your use of, and our administration and operation of, our services; and for any other purpose that is communicated to you when we collect the information.

#### WHAT INFORMATION DO WE SHARE WITH THIRD PARTIES?

We will not share the Personal Information we have collected from you, except as described below:

we may share your information, including Personal Information, with service providers who have a contractual relationship with us in connection with the operation of our site or our services (these service providers have access to your Personal Information only to perform services on our behalf and are obligated not to disclose it or use it for any other purposes); if you download Coeey Technologies in connection with a program offered by a Benefit or Healthcare Provider, enter an activation code provided to you by the Benefit or Healthcare Provider or otherwise authenticate to a Benefit or

Healthcare Provider in the app, we may provide Personal Information about you to the Benefit or Healthcare Provider, including data related to your use of, and interaction with, Coeey Technologies. The Benefit or Healthcare Provider may be able to associate the Personal Information we provide with you; we may share aggregated information with third parties for industry analysis, demographic profiling and other similar purposes; when you give us your consent to do so, including if we notify you that the information you provide will be shared in a particular manner and you provide such information; when we believe in good faith that we are lawfully authorized or required to do so or that doing so is reasonably necessary or appropriate to comply with the law or legal processes or respond to lawful requests or legal authorities, including responding to lawful subpoenas, warrants or court orders; to enforce or apply our privacy policy, our terms of use or our other policies or agreements, and to investigate misuse of our systems; and in connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition, or in any other situation where Personal Information may be disclosed or transferred as one of our business assets.

We may receive remuneration from third parties for sharing your Personal Information with them in the circumstances described above.

We are not responsible for the actions of service providers or other third parties, nor are we responsible for any additional information you provide directly to any third parties.

#### LINKS TO OTHER SITES OR APPLICATIONS

Coeey Technologies may contain links to other sites or applications. Any information you provide on those sites or applications is provided directly to the owner of that site or application and is subject to that party's privacy policy. Our privacy policy does not apply to such sites, and we are not responsible for the content or privacy and security practices and policies of those sites.

#### IS MY PERSONAL INFORMATION PROTECTED BY HIPAA?

The Personal Information that you enter into our system is not protected by HIPAA (the Health Insurance Portability and Accountability Act of 1996). HIPAA protects health information held by or on behalf of your health care provider or health plan. When you enter Personal Information into Coeey Technologies we hold it on our own account. However, if you register with an activation code provided to you by your Benefit or Healthcare provider or otherwise access your Benefit or Healthcare provider account from within Coeey Technologies, we may receive information about you from your Benefit or Healthcare Provider, such as your medication list. If your Benefit or Healthcare Provider is covered by HIPAA, the information it provides us will generally be protected, and we will use and disclose it only as permitted by our agreement with your Benefit or Healthcare Provider, or as required by law, or as authorized by you.

#### WHAT STEPS DO WE TAKE TO PROTECT YOUR INFORMATION ONLINE?

We are very concerned with safeguarding your information and employ reasonable measures to do that. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

#### ACCESSING AND MODIFYING YOUR INFORMATION

If you have an account, you can access and modify the Personal Information (that you provided to us) that is associated with your account. You may "opt out" of receiving marketing or promotional emails or other messages from us by changing your account preferences or by following the instructions in those messages. Note that, even if you opt out of these communications, you may still receive messages from us regarding the administration of your Account and your use of our services.

Whether you are a registered or unregistered Coeey Technologies user, you can request to delete your Personal Information. If you are an unregistered Coeey Technologies user, you may select the "Delete My Data" option in the Settings screen of the mobile application. If you are a registered user you can request to delete your Personal Information you have made available by contacting us and requesting that your Account be deleted. We will take steps to delete your Personal Information as soon as is practicable, but some information may remain in archived/backup copies for our records and as otherwise required by law. If you registered with an activation code provided to you by your Benefit or Healthcare Provider or otherwise access your Benefit or Healthcare provider account from within Coeey Technologies, we may have shared your Personal Information with your Benefit or Healthcare Provider. We are unable to delete information in the files of your Benefit or Healthcare Provider.

Please note that if you decide to have your Personal Information deleted, Coeey Technologies may retain any data related to your Coeey Technologies history in aggregate form, and use and share such aggregate data for its business purposes. Please also note that if you delete our app from your mobile device, we may retain the Personal Information and content in your account, in case you want to reactivate your account at some point in the future.

#### INTERNATIONAL USERS

If you are located outside India and choose to provide information to us, we may transfer your information to the United States and process it there (or any other country where we operate). By using Coeey Technologies, you consent to the collection, transfer, use, storage and disclosure of your information as described in this privacy policy.

#### OUR POLICY TOWARD CHILDREN

We do not knowingly collect Personal Information from children under 13. If we learn that we have collected Personal Information of a child under 13,

we will take steps to delete such information from our files as soon as possible.

#### CHANGES

Any information that is collected is subject to the privacy policy in effect at the time such information is collected. We may, however, modify and revise our privacy policy from time-to-time. If we make any material changes to this policy, we will notify you of such changes by posting them on Coeey Technologies or by sending you an email or other notification or message (including push notifications and in-app news notices), and we will indicate when such changes will become effective. By continuing to access or use Coeey Technologies after those changes become effective, you are agreeing to be bound by the revised policy.

#### QUESTIONS?

Please contact us if you have any questions about our privacy policy at [needsupport@coeey.co.in](mailto:needsupport@coeey.co.in)